









Exclusively available with Peplink hardware purchased through Clase Connected providing expert remote access, diagnosis and configuration support for 12 months from activation.

WHAT'S INCLUDED IN YOUR 12-MONTH eSIM SUBSCRIPTION

 <p>SIM Card & APN Support</p> <p>Diagnose SIM activation failures, incorrect APN settings and connectivity issues remotely.</p>	 <p>Wi-Fi SSID & Passphrase Recovery</p> <p>Remote recovery and reset of forgotten Wi-Fi credentials and network passphrases.</p>	 <p>Priority Network Configuration</p> <p>WAN priority, bonding and failover configuration via Peplink's InControl 2 (IC2) portal.</p>	 <p>QoS, Firewall & Content Control</p> <p>Quality of Service rules, firewall policies and restricted content management.</p>
 <p>Usage & DPI Reporting</p> <p>Device identification, application usage analysis and Deep Packet Inspection (DPI) reports.</p>	 <p>Bandwidth Management</p> <p>Throttling, scheduling and bandwidth allocation across all connected devices.</p>	 <p>Signal & Speed Diagnostics</p> <p>Antenna performance review, carrier optimisation and throughput diagnostics.</p>	 <p>Remote Assistance via IC2</p> <p>Full remote configuration and support via Peplink's InControl 2 cloud management portal.</p>

PRICING



<p>12 Month eSIM Subscription</p> <p>Includes 2 hours of remote configuration and technical support via IC2 portal.</p> <p>£200</p> <p>EX. VAT / 12 MONTHS</p>	<p>Additional Support Hours</p> <p>Beyond the 2 hour included allowance. Pre authorisation required from client before additional time is logged.</p> <p>£125</p> <p>EX. VAT / HOUR</p>
--	---

All prices exclude VAT and are subject to change without notice. Effective 24 April 2026. Only available with Peplink hardware purchased through Clase Connected Ltd.




NETWORK USAGE & DPI REPORTS

 <p>First 3 Months COMPLIMENTARY</p> <p>One network & device usage report per month, on request, from activation. Not issued automatically.</p>	 <p>After 3 Months £25.00 EX. VAT / REPORT</p> <p>Maximum one report per calendar month. Requests must be submitted in writing to the support team.</p>	 <p>Eligibility Notice</p> <p>DPI, Traffic Mgmt & Device Reporting only available to networks fully managed by Clase Connected with active Peplink support licences.</p>
---	---	--

KEY REQUIREMENTS

 <p>Active Peplink Licence — Mandatory</p> <p>Active Peplink support licences are mandatory for all vessels subscribing to any Clase Connected airtime service. Subscriptions cannot be activated or maintained where Peplink licences have lapsed.</p>	 <p>Fully Managed Network Required</p> <p>Traffic Management, Firewall and Device Reporting are exclusively available to networks fully managed by Clase Connected. Partially managed installations are ineligible.</p>
---	---

HOW TO GET STARTED

 <p>1. Purchase Peplink Hardware</p> <p>Order your Peplink 5G router system through Clase Connected.</p>	 <p>2. Add the eSIM</p> <p>Select the Configuration eSIM at the point of sale.</p>	 <p>3. We Activate & Configure</p> <p>eSIM provisioned & linked to IC2 within 1 business day.</p>	 <p>4. Protected for 12 Months</p> <p>Expert remote support available whenever you need it.</p>
--	--	---	---

GET IN TOUCH

+44 (0) 2392 247 920
 airtime@claseconnected.com
 www.claseconnected.com/airtime

This document is intended for dealer, installer and end customer use. All pricing excludes VAT and is subject to change without notice. The eSIM service is only available with Peplink hardware purchased through Clase Connected Ltd. Data rates may vary by region. Active Peplink licences are mandatory for all airtime subscriptions. Clase Connected cannot guarantee response times for issues raised via third party or manufacturer support channels.

CLASE CONNECTED